(12) INTERNATIONAL APPLICATION PUBLISHED UNDER THE PATENT COOPERATION TREATY (PCT)

(19) World Intellectual Coperty Organization International Bureau





(43) International Publication Date 29 April 2004 (29.04.2004)

PCT

(10) International Publication Number WO 2004/036912 A1

(51) International Patent Classification⁷: H04M 3/487, H04Q 7/00

H04N 7/173,

(21) International Application Number:

PCT/AU2003/001354

(22) International Filing Date: 14 October 2003 (14.10.2003)

(25) Filing Language:

English

(26) Publication Language:

English

(30) Priority Data: 2002952173

18 October 2002 (18.10.2002) A

(71) Applicant (for all designated States except US): NINE NETWORK AUSTRALIA PTY LIMITED [AU/AU]; 24 Artarmon Road, Willoughby, NSW 2068 (AU).

(72) Inventor; and

(75) Inventor/Applicant (for US only): LOWCOCK, Joshua, Peter, Mark [AU/AU]; 8/7 Broughton Road, Artarmon, NSW 2064 (AU).

(74) Agent: FRASER OLD & SOHN; Level 6, 118 Alfred Street, Milsons Point, New South Wales 2061 (AU).

(81) Designated States (national): AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BY, BZ, CA, CH, CN, CO, CR, CU, CZ, DE, DK, DM, DZ, EC, EE, EG, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW, MX, MZ, NO, NZ, OM, PH, PL, PT, RO, RU, SD, SE, SG, SK, SL, TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VN, YU, ZA, ZM, ZW.

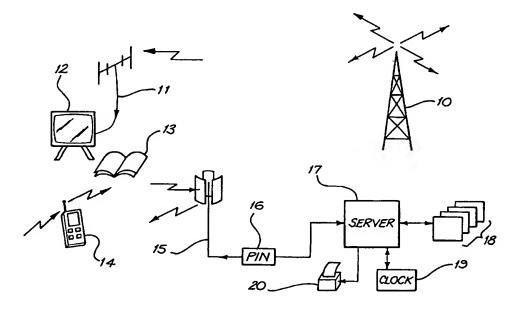
(84) Designated States (regional): ARIPO patent (GH, GM, KE, LS, MW, MZ, SD, SL, SZ, TZ, UG, ZM, ZW), Eurasian patent (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European patent (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IT, LU, MC, NL, PT, RO, SE, SI, SK, TR), OAPI patent (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW, ML, MR, NE, SN, TD, TG).

Published:

- with international search report

For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

(54) Title: MOBILE TELEVISION REMINDER ALERT



(57) Abstract: The present invention discloses a reminder system for prospective viewers of broadcast television programmes. Those prospective viewers having access to a mobile phone (14) can send an SMS message via a public telephone network (16) and request a return SMS message be sent to their mobile phone (14) just prior to the broadcast commencing. The system and method can be modified to utilize emails, and/or fixed phone 1900 prefix services.





MOBILE TELEVISION REMINDER ALERT

Field of the Invention

The present invention relates to television and, in particular, to broadcast television services.

Background Art

5

10

20

25

The modern lifestyle is a busy one and many prospective viewers of a television programme have suffered from the frustration of suddenly looking at their watch and discovering that they have missed the time of broadcast of a programme that they wished to watch. This is normally because they have been busy with some other activity and lost track of time. The programme which they have missed may be one for which they have seen a trailer - such as a documentary programme on a specific subject, or may be one which they wish to subsequently discuss with their peer group - such as a regular broadcast of a "soapie" or serial programme.

15 The present invention seeks to provide a system and method whereby such frustrations can be alleviated.

Summary of the Invention

In accordance with a first aspect of the present invention there is disclosed a broadcast television programme reminder system for prospective viewers each having, or having access to, a mobile phone, said system comprising a computer connected to a publicly accessible telephone service and adapted to receive SMS messages from said mobile phones, each of said messages requesting a reminder regarding a television programme to be broadcast at a future time, said computer including first storage means into which at least a portion of each said message is stored, and said computer further including a message originating means connected with said first storage means and adapted to send a reply SMS message to the corresponding mobile phone a predetermined time in advance of the future broadcast start time of said television programme for which a reminder had been requested.

In accordance with a second aspect of the present invention there is disclosed a method of providing requested reminders to prospective viewers of a broadcast television programme each having, or having access to, a mobile phone, said system comprising the steps of:

5

10

15

20

25

30

providing a computer connected to a publicly accessible telephone service, adapting said computer to receive SMS messages from said mobile phones, each of said messages requesting a reminder regarding a television programme to be broadcast at a future time,

providing said computer with first storage means and storing therein or at least a portion of each said received message,

providing said computer with a message originating means connected with said first storage means, and

sending a reply SMS message via said message originating means to said mobile phones a predetermined time in advance of the future time of said television programme for which a reminder had been requested.

Brief Description of the Drawings

Several embodiments of the present invention will now be described, by way of example only, with reference to the drawings in which:

Fig. 1 is a schematic representation of a prior art message system operable with the "set top box" required for cable TV systems, and

Fig 2 is a schematic representation of preferred embodiment of the present invention.

Detailed Description

As seen in Fig. 1 a cable television network 1 is connected via a cable 2 to a set top box 3 which is connected to a television set 4 of a cable television subscriber. The subscriber can use a remote control device 5 to operate the television set 4 and set top box 3.

It is known to be able to insert into the set top box 3 by means of the control device 5, a request that a message be displayed at a particular time. Thus if the subscriber is watching channel 25, for example, the television set 4 displays a message such as "LOOK AT CHANNEL 9" at the appointed time. The intention of this prior art system is that a viewer can set a self alert and remind himself to watch a desired programme.

This prior art system suffers from a number of substantial disadvantages. Firstly, the reminder is only able to be perceived if the television set 4 is on. Thus if the subscriber happens to be

reminder is created.

5

10

25

gardening or otherwise not near the television set 4 at the time of the requested reminder, no

Second, provision is only made for a single reminder. Thus inserting a second reminder for a subsequent programme will overwrite an earlier reminder for an earlier, but not yet shown,

programme. Therefore only the second reminder will appear, but not the first reminder also.

Thirdly, the reminder information stays in the set top box 3 and is not transferred to the cable TV network 1, so no statistical information about those programmes which viewers think are sufficiently important to warrant a reminder, can be gleaned, for example.

For all these reasons, the reminder system of Fig. 1 has not found commercial acceptance or even widespread technical comprehension in the television community in Australia.

Turning now to Fig 2, a conventional broadcast tower 10 transmits TV signals which are received by an aerial 11 of a TV set 12 of a viewer (not illustrated) who does not need to subscribe to any service. The viewer has access to a TV guide 13, which often is simply a newspaper but may be a purchased guide such as TV WEEK (Registered Trade Mark), and which publishes a unique G-code for each programme. Similarly, the G-code can be accessible to the viewer from a billboard or other publicly accessible source. Likewise, if the viewer has a WAP enabled or 3G mobile phone, for example, they can also selectively browse television program listings on the display of their mobile phones.

The G-code is intended to enable viewers to pre-set video recorders in advance of a broadcast time so that a viewer may record the broadcast programme which the viewer is unable to watch at the broadcast time. Thus the G-code is a number which encodes the date, channel, start time and end time of each programme to be broadcast. However, it is noted that in other embodiments, the G-code is replaced by any unique numeric or alpha-numeric code.

In the simplest embodiment of the present invention, the viewer uses his mobile phone 14 to send a SHORT MESSAGE SERVICE (SMS) message via a mobile phone tower 15 and public telephone network 16 to a server computer 17 operated by the provider of the reminder service.

The SMS message includes at least the mobile telephone number of the mobile phone 14 and

WO 2004/036912 PCT/AU2003/001354

the G-code of the TV programme for which the reminder is desired. This data from each of a number of such messages is stored in a message storage bank 18 under control of the server 17.

The server 17 also includes a clock 19 and printer 20. At a predetermined time (say 5 minutes) before the broadcast start time, the clock 19 triggers the server 17 to send a reminder message as a return SMS message via the public telephone network 16 and tower 15 to the mobile phone 14. Since the mobile phone 14 will be carried by the viewer even when carrying out various activities such as gardening, the viewer will receive the return SMS message in good time to switch on the TV set 12 (if necessary) and watch the desired programme. Thus the abovementioned frustration is overcome.

5

10

15

20

25

30

Clearly, the viewer can send as many SMS messages as there are desired programmes for which he wishes to be reminded. Each such message is separately stored in the message storage bank 18 and results in a corresponding reminder return SMS message. Moreover, if the desired program is a serial where an episode is broadcast at the same time each week, for example, the computer can be configured to send SMS messages to the viewer in advance of the program being broadcast each week.

Further, at present return SMS messages which terminate at the originating mobile phone are "free" in the sense that the subscriber of the originating mobile phone pays for the originating call and that is the only charge. The operator of the PTN 16 is also, by negotiation, able to pay the operator of the reminder message service, a fee for all originating messages from mobile phones sent to the server 17. This is done by the PTN operator to encourage the reminder message operator to advertise the service and thus boost the volume of SMS messages sent.

It is known to provide "premium" billings for some types of mobile originating SMS messages. For example a charge of, say, A\$0.30 per SMS message to the TV programme reminder message service may apply instead of the regular SMS message charge of, say, A\$0.25. This premium is then able to be split between the PTN operator and the reminder message operator.

It is presently proposed that in future the cost of return SMS messages which terminate at an originating mobile phone, be charged to the subscriber of the originating mobile phone. Should

5

10

15

this proposal be implemented it is not thought likely to disrupt the smooth operation of the above described system.

In addition, should a viewer so wish, rather than use a mobile phone, the viewer can telephone from a fixed phone and dial a 1900 premium service. At the appointed time the fixed phone receives a computer generated reminder phone call. Again the viewer/fixed phone subscriber is charged for this use by the telephone provider and a portion of this charge is remitted to the reminder message provider. Naturally, a reminder call to a fixed phone is not as convenient as a reminder message to a mobile phone, however, many fixed phone subscribers have radio base stations with mobile handsets which will permit incoming calls to be answered if the subscriber is working in the garden, laundry or garage, for example.

Furthermore, advertising is the lifeblood of commercial TV broadcasting. Even in its simplest form as described above, data valuable to advertisers is able to be gleaned from the received SMS messages. For example, just a total of the number of requested reminders for each programme is a direct measure generated by the prospective viewers themselves. Such totals are able to be generated by the server 17 and printed out on printer 20. This enables a better comparison of programme advertising rate relativities to be achieved, for example.

- Also a direct measure of intending audiences can be gauged since it is known, for example, that there is normally a 3% audience participation rate where an opportunity is provided to enable a TV audience to vote by telephone, for example to determine the "Man of the Match" at the conclusion of a sporting event.
- Furthermore, in more complex embodiments of the present invention, for the initial SMS message from a mobile phone, an immediate return SMS message can be sent acknowledging receipt of the reminder request and asking for demographic data (e.g. age, income level, etc.) of the prospective viewer that is of interest to advertisers and sponsors. This data is preferably stored separately from the message data and is able to be "mined" by the server 17 to provide a statistical analysis for intending and current advertisers. Still further, as experience with the system grows following its proposed implementation, it is envisioned that advertisers will know from the time profile of the receipt of reminder messages what the prospective ratings of a specific programme are, and how successful various programmes marketing campaigns are.

Similarly, the demographic data can be inputted into the computer if a prospective viewer registers with the system once. This data is then stored in the computer storage means and used to compile statistics by the computer operator of the viewing habits of the viewer. The data includes name, age, gender and data of birth, however, any predetermined information can be included. From the statistics, the computer operator can select registered viewers to take part in audience trials of programs or to receive advertising material from an advertiser who advertises during a television programme for which the viewer receives a reminder.

5

15

20

25

In a still further development it is proposed that the return SMS message carry advertising to the viewer wishing to be reminded. Such advertising can be in the form "This reminder of programme X is brought to you by its sponsor company Y" or in the form "This reminder is brought to you by the publishers of TV WEEK" for example. Other examples include "Don't miss the interview with actress Z of programme X in this week's TV WEEK."

Furthermore, in the event that a proposed multimedia messaging service (MMS) is introduced, which will enable graphics and/or audio to be sent to mobile phones, the reminder and/or acknowledgement messages can include the theme music of the programme, trailer video advertising, or a commercial to be displayed during the programme, and the like.

The foregoing describes only some embodiments of the present invention and modifications, obvious to those skilled in the art, can be made thereto without departing from the scope of the present invention. For example, an immediate return SMS message can include prompts which the intending viewer follows to provide the desired G-code data.

Claims

- 1. A broadcast television programme reminder system for prospective viewers each having, or having access to, a mobile phone, said system comprising a computer connected to a publicly accessible telephone service and adapted to receive SMS messages from said mobile phones, each of said messages requesting a reminder regarding a television programme to be broadcast at a future time, said computer including first storage means into which at least a portion of each said message is stored, and said computer further including a message originating means connected with said first storage means and adapted to send a reply SMS message to the corresponding mobile phone a predetermined time in advance of the future broadcast start time of said television programme for which a reminder had been requested.
- 2. The system as claimed in claim 1 wherein said stored portion of said message comprises the telephone number of the originating mobile phone and a G-code or other unique numeric or alpha-numeric code which identifies the television programme for which a reminder was requested.
- 3. The system as claimed in claim 2 wherein the G-code or other numeric or alpha-numeric codes are accessible to the prospective viewers from billboards, magazines, electronic media or television.
- 4. The system as claimed in claim 2 or 3 wherein said SMS message includes demographic data regarding the sender of said message and said computer includes a second storage means into which said demographic data is stored.
- 5. The system as claimed in claim 4 wherein said computer is adapted to analyse the data stored in said second storage means.
- 6. The system as claimed in any one of claims 1 to 5 wherein the operator of said publicly accessible telephone service charges said prospective viewer for sending said SMS message from said mobile phone and remits a portion of said charge to the operator of said computer.
- 7. The system as claimed in claim 6 wherein said telephone service operator does not charge said computer operator for said reply SMS message.
- 8. The system as defined in paragraph 6 or 7 wherein said telephone service operator charges said prospective viewer for said reply SMS message.

- 9. The system as canned in any one of claims 1 to 7 wherein san reply SMS message includes an advertising component.
- 10. The system as claimed in claim 9 wherein said advertising component relates to a sponsor of said television show for which a reminder had been requested.
- 11. The system as claimed in claims 9 or 10 wherein said advertising component relates to a published television programme guide.
- 12. The system as claimed in any one of the preceding claims wherein television programs is regularly broadcast and the reply SMS message is sent at the predetermined time in advance of each broadcast of the program.
- 13. The system as claimed in any one of the preceding claims wherein the prospective viewers register with the system by providing predetermined personal details, the predetermined personal details being stored in the first and second storage means.
- 14. The system as claimed in claim 13 wherein the predetermined personal data is accessible to the computer operator for compiling test audience data including predetermined prospective viewers for use as part of a test audience for a proposed television program.
- 15. A modification to the system as claimed in any one of claims 1 to 14 wherein said prospective viewer uses a fixed phone line, telephones a 1900 prefix number rather than sending an SMS message and receives a recorded message via said fixed phone line instead of said reply SMS message.
- 16. A broadcast television programme reminder system substantially as herein described with reference to Fig. 2 of the drawings.
- 17. A method of providing requested reminders to prospective viewers of a broadcast television programme each having, or having access to, a mobile phone, said system comprising the steps of:

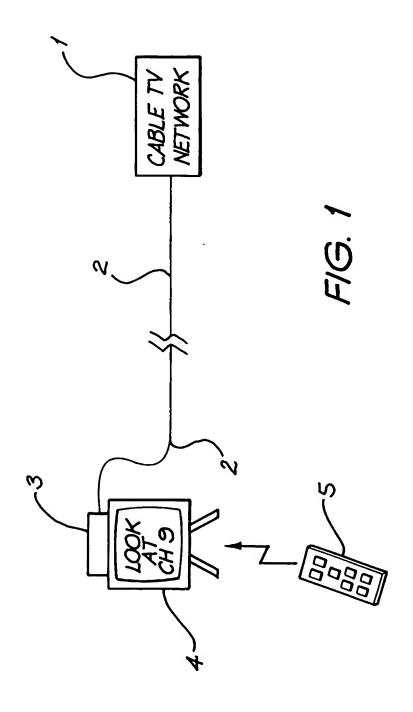
providing a computer connected to a publicly accessible telephone service, adapting said computer to receive SMS messages from said mobile phones, each of said messages requesting a reminder regarding a television programme to be broadcast at a future time,

providing said computer with first storage means and storing therein or at least a portion of each said received message,

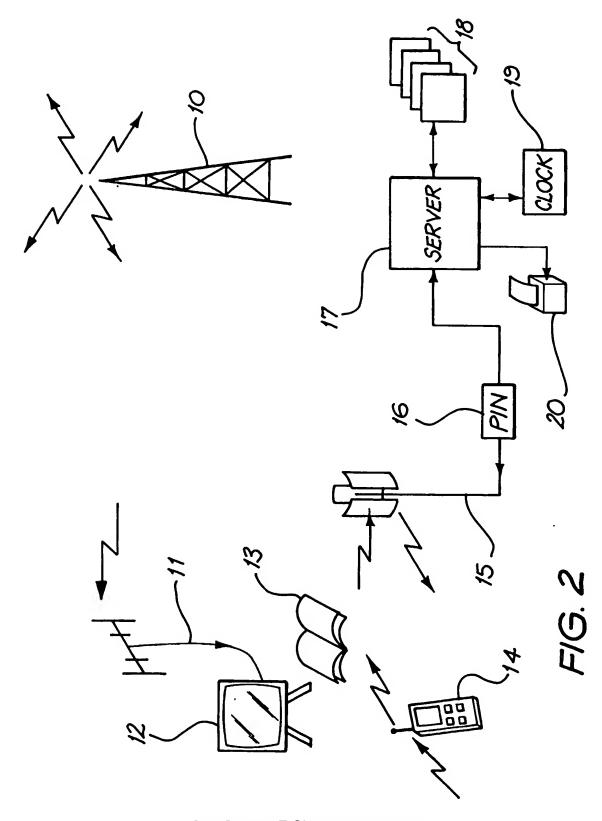
providing said computer with a message originating means connected with said first storage means, and

sending ply SMS message via said message origing means to said mobile phones a predetermined time in advance of the future time of said television programme for which a reminder had been requested.

- 18. A modification to the method claimed in claim 17 wherein said prospective viewer uses a fixed phone line, telephones a 1900 prefix number rather than sending an SMS message and receives a recorded message via said fixed phone line instead of said reply SMS message.
- 19. A method of providing requested reminders to prospective viewers of a broadcast television programme, said method being substantially as herein described with reference to Fig. 2 of the drawings.



SUBSTITUTE SHEET (RULE 26)

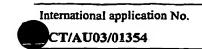


SUBSTITUTE SHEET (RULE 26)

A.	CLASSIFICATION OF SUBJECT MATTER					
Int. Cl. 7:	H04N 7/173, H04M 3/487, H04Q 7/00					
According to	international Patent Classification (IPC) or to both n	ational classification and IPC				
В.	FIELDS SEARCHED					
Minimum docu	mentation searched (classification system followed by cla	ssification symbols)				
Documentation	searched other than minimum documentation to the exter	nt that such documents are included in the fields search	ed			
Electronic data WPAT and I EPO Espace	base consulted during the international search (name of d Keywords (television, reminder, warning, alert,	ata base and, where practicable, search terms used) mobile, phone, SMS, message, computer)	-			
	DOCUMENTS CONSIDERED TO BE RELEVANT					
Category*	Citation of document, with indication, where appr	Relevant to claim No.				
P, X	WO 02/085008 A1 (KONINKLIJKE PHILIF Abstract, Figure, page 2, line 15 - page 5, lin					
A	US 2002/0104095 A1 (NGUYEN et al) 1 August 2002 Page 4, para [0039]					
A						
F	urther documents are listed in the continuation	of Box C X See patent family annu	ex			
"A" docum which relevan "E" carlier	is not considered to be of particular arce or application or patent but published on or "X" do e international filing date co	er document published after the international filing date or priority date d not in conflict with the application but cited to understand the principle theory underlying the invention cument of particular relevance; the claimed invention cannot be nsidered novel or cannot be considered to involve an inventive step then the document is taken alone				
claim(s publica reason	ent which may throw doubts on priority "Y" do s) or which is cited to establish the co ation date of another citation or other special w (as specified) a	ocument of particular relevance; the claimed invention onsidered to involve an inventive step when the docum- rith one or more other such documents, such combinati- person skilled in the art	ent is combined			
exhibit	ent referring to an oral disclosure, use, "&" de ion or other means ent published prior to the international filing at later than the priority date claimed	ocument member of the same patent family	<u> </u>			
Date of the act	ual completion of the international search	Date of mailing of the international search report	- 5 DEC 2003			
	ling address of the ISA/AU	Authorized officer	-			
AUSTRALIA	N PATENT OFFICE WODEN ACT 2606, AUSTRALIA					
E-mail address	s: pct@ipaustralia.gov.au	DEREK BÅRNES				
racsimile No.	(02) 6285 3929	Telephone No : (02) 6283 2198				

INTERNATIONAL SEARCH REPORT

Informatio atent family members



This Annex lists the known "A" publication level patent family members relating to the patent documents cited in the above-mentioned international search report. The Australian Patent Office is in no way liable for these particulars which are merely given for the purpose of information.

. Patent Document Cited in Search Report		Patent Family Member						
wo	02085008	US	2002165751			· ·		
US	2002104095	AU	47692/01	AU	47693/01	AU	47694/01	
		AU	47749/01	AU	47750/01	AU	47758/01	
		AU	49452/01	AU	49547/01	AU	49873/01	
		AU	50979/01	AU	50985/01	AU	51503/01 .	
		US	2001051436	US	2002042747	US	2002056083	
		US	2002060750	wo	0173525	wo	0174050	
		wo	0174051	wo	0174061	wo	0174062	
		wo	0174063	wo	0174073	wo	0174074	
		wo	0174078	wo	0195054	wo	0195055	
		wo	0231741.	wo	02087240			
US	2002057285	AU	79152/01	wo	0213029	wo	03054710	
				-				
							END OF ANNE	